

# Poundmaker's Lodge Box 34007 Kingsway Mall Post Office Edmonton, AB T5G 3G4 Phone Number: (780) 458-1884, Fax Number (780) 459 1876 Toll Free Number 1(866) 458-1884

Foll Free Number 1(866) 458-188 www.poundmakerslodge.ca

# Receptionist

### **Full-Time Position**

Poundmaker's Lodge Treatment Centres has an available position for an individual who will assume responsibility as a receptionist. The receptionist is the first point of contact for visitors and stakeholders at Poundmaker's Lodge Treatment Centres. Excellent communication is needed over the phone, by email and in face-to-face interactions. The overall objective is to assist in creating a professional, healthy working environment by maintaining the main reception area.

## **Duties and Responsibilities:**

The candidate will adhere to a weekly planning schedule, provide clear and accurate documentation, and maintain the functions of the reception area, in a professional and therapeutic environment. It is essential that the candidate be able to function in a multi-faceted environment. Furthermore, the successful candidate will be the first point of contact for the public. Additional responsibilities include managing the main reception phone system; managing clients restricted items during their stay, recording and monitoring when clients leave the centre, ensuring coordination with the van driver for the client rides; enforcing PLTC treatment house rules; maintaining inventory within a residential treatment centre environment.

### **DEADLINE DATE: OPEN UNTIL FILLED**

We appreciate your interest in working with us; however, only those applicants selected for interviews will be contacted. Interested applicants who meet the qualifications as listed above, must submit:

- 1. Cover letter
- 2. Current resume with dates specified.

Submit applications to both Brad Cardinal and Darren Neigel, information provided below:

Brad Cardinal
Executive Director
Poundmaker's Lodge Treatment Centres
Email: Brad-Cardinal@poundmaker.org

Darren Neigel Human Resources Specialist Poundmaker's Lodge Treatment Centres Email: Darren-Neigel@poundmaker.org